



Clinic Information: Payment / Cancellations / Refunds / Policies

Payment:

- Full payment is due 30 days PRIOR to workshop or clinic participation to reserve your spot.
- Openings are available on first come first serve basis (check information flyers for participation limits). If clinic is full, we will put your name on a waiting list.
- Auditors are welcome. We recommend you prepay in advance to reserve your spot or call PRIOR to the clinic to see if any spots are still available.

Cancellations:

- YOU are responsible for filling your spot should you cancel. Please be sure you are willing to commit to attending the clinic. Please check in with us should we have a wait list.
- WE reserve the right to cancel, and/or reschedule due to lack of registration or severe weather.
- Clinics are held rain or shine.

Refunds:

- If YOU cancel 30 days PRIOR to clinic date, you will receive a FULL refund.
- If YOU cancel up to two weeks PRIOR to clinic date, and you have someone to fill your spot, or we have someone on the wait list you will receive a FULL refund.
- If YOU cancel up to two weeks PRIOR to clinic date and your spot cannot be filled you will receive a 50% refund.
- If YOU cancel less than two weeks PRIOR to the clinic date you will NOT receive a refund.
- If WE cancel for any reason, you will receive a FULL refund or credit towards the rescheduled date or another clinic of your choice.

Policies:

- FULL payment is due 30 days PRIOR to clinic date.
- NO pets allowed!
- NO video taping allowed, unless approved PRIOR with management.
- \$35 fee for NSF checks.
- ALL participants must sign release waivers.
- MANDATORY: disclosure of any illness, parasite, or disease your horse may have PRIOR to attending clinic.
 - ONLY bring your horse if they are healthy!